



Mt. Brighton Bulletin

January 23

EMPLOYEE ENGAGEMENT SURVEY

Vail Resorts committed to continue an ongoing dialogue about what we're doing well, and what we can do better to create experiences of lifetime for our employees. This, in turn, creates the experience of a lifetime for our guests.

FY20 Mt. Brighton Employee Engagement Survey Areas of Focus

- Employee Development
- Mission and Vision
- Working Relationships

We need your input again this year to continue to make progress on what's important to our employees. The [Employee Engagement Survey \(EES\)](#) will be offered online from January 23 through February 11 for all Vail Resorts employees who started on or before January 8 (seasonal and year-round).

At the local level and company-wide, we develop and implement solutions as a result of the opportunities you helped us identify through past surveys. Some specific tactics implemented this season at Mt. Brighton based on YOUR feedback include:

- Employee Development: SMART goals written for each role prior to start of season and management commitment to ongoing feedback including mid-year and end-of-season reviews.
- Mission and Vision: Mt. Brighton leadership shares mission for resort as part of Epic Begins With You (Welcome Back event).
- Working Relationships: Foster cooperation between departments by celebrating successes and actively discouraging criticism.

The Employee Engagement Survey is provided by a 3rd party company for all Vail Resorts employees each year. Results are shared in aggregate by department. Your feedback will help determine action plans for improvement in FY21. [Take the survey today!](#)



BE SAFE

HEADS UP, PHONES DOWN

If you are dialing a number, texting, surfing the web, Skyping, or anything else that keeps you from watching where you are going, you should not be walking!



CELEBRATING EPIC

Epic Service

- JENNIFER AYLOR | Guest Services
- TODD ROGERS | Ski School

Serve Others

- TIFFANY FRINCKE | Ski School
- JODI COOK | Ski School
- ANTHONY GOLLETTI | Ski School
- ERICCA BROWN | Ski School
- THOMAS AUGUSTYN JR | Ski School
- BERT POOLE | Retail
- MARIAN LAUGHLIN | Ski School
- ZACH KESTNER | Rental

Be Safe

- RUSS VANGILDER | Ski School
- TREY MACARDLE | Ski School
- DAVID CARROLL | Ski School

Drive Value

- PATTI SCHMIDA | Ski School
- TOD SHIVAK | Ski Tech
- KYLE MEHLHAFF | Ski Tech

Have Fun

- DAVE SWANSON | Lift Operations
- CHARLES GRAHAM | Lift Operations
- JAY JOHNSTON | Ski School
- EVIN LUEHR | Ski School
- RYAN ERXLEBEN | Ski School
- JILLIAN REESE | Ski School
- RANDY RESTUM | Ski School
- MARIE MANN | Ski School
- TIFFANY FRINCKE | Ski School
- LISA LYNCH | Information Technology



EXTEND YOUR WINTER

What would you say if I told you, "You can get paid to play at the Big Mountains!" Extend Your Winter is a program for Mt. Brighton employees to finish their season here and then continue to work and play at a destination resort in March/April. Want to know more? Employee Experience is hosting an informational meeting on January 29 from 5-6pm in Ski School. No commitments necessary; simply join us to learn more.



CALLING ALL PHOTOGS

Want a chance to be featured on the Mt. Brighton social media channels? Marketing is looking for photos and videos from employees in the following categories:

- The Mountain
- Ski School
- Snowmaking
- Terrain Park
- Guest Experiences
- Food & Beverage
- Race Programs
- Employee Experiences

The best of each category at the end of the season will be chosen for a cool prize! [Send photos to Devin O'Neill](#). Be sure to include your social handle (if available).

All photos have a chance at being featured but not all photos will be used. Helmets must be visible if on the hill. Comfort bar must be down when on the lift. Choose to Be Safe at all times when using your digital device by following the STOP model.

UPCOMING EVENTS

Mini Park Showcase
1/25 2p Terrain Park

Grillin' Under the Deck
1/25 Outside of Ranch

Extend Your Winter Info Sesh
1/29 5p Ski School

Employee Meals
1/30 and 1/31

Leadership Essentials Refresh
1/31 10a Ore Creek

[Winter Blast](#)
2/7-2/9 Downtown Detroit

Be Safe | Do Good | Do Right | Have Fun | Serve Others | Drive Value

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