



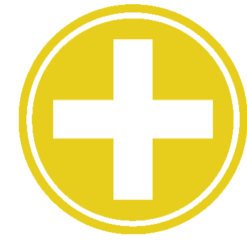
Mt. Brighton Bulletin

December 27

\$5 EMPLOYEE SUPER MEAL

Ski Hill Grill offers a selection of employee super meals for \$5. From burgers to tuna bowls, there is sure

to be a flavor combo for you. The offer is NOT available daily between 12pm-1pm. Want something else? Employees receive 50% off food in Ski Hill Grill (non-barcoded items) and 20% off food in Ore Creek.



BE SAFE

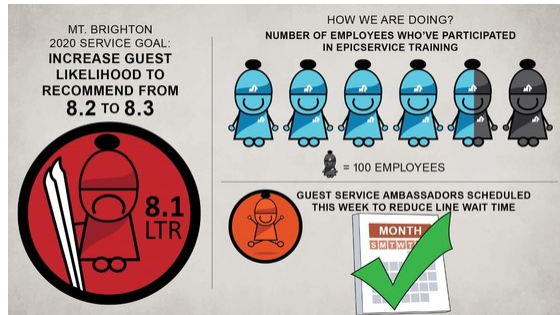
Employee Wellness - Maintaining a healthy lifestyle will help you through the long winter season.

- Hydrate-drink water early and often.
- Add Movement-warm up before you ski, ride and work.
- Sleep-6-8 hours is ideal.
- Wash Your Hands-as often as possible during this season, and especially before you eat and after using the restroom.
- Eat Right-plan for snacks if you are active in your day.

WILDLY IMPORTANT GOALS

Mt. Brighton is focused on many goals, and there are two that on which we can all focus efforts to impact the guest and employee experience: Service and Safety. Our Wildly Important Goals (WIGs) are:

1. Increase Likelihood to Recommend from 8.2 to 8.3 by 7/31/20.
2. Reduce OSHA Reportable Incidents from 3 to Less Than 2 for FY20.



Look for the weekly status on Employee Resource Monitors for our Lead Measures which directly influence the WIGs and are achieved through the efforts of many of you.



CELEBRATING EPIC

Epic Service

- LINDA KOLBERG | Ski School
- NANCY WILSON | Ski School
- LAURA JOHNSTON | Ski School
- KYLEE BENSON | Food & Beverage
- JIMMY COOPER | Food & Beverage

Serve Others

- KARIN PAULSEN | Product Sales
- GABRIELA COOK | Ski School
- MAKAYLA SANDERS | Food & Beverage
- JODI COOK | Ski School
- KIRA FAIRBANKS | Ski School
- SYDNEY HOLMES | Ski School
- NATHAN McMASTER | Scanning
- JACK SCHAFER | Scanning
- NICHOLAS PRATT | Food & Beverage
- IVAN LARA-FLORES | Food & Beverage
- JAMIE HEAD | Food & Beverage
- KELLY LABROSSE-FORSYTH | Product Sales
- KELLY LABROSSE-FORSYTH | Product Sales
- SUZANNE HOJNICKI | Ski School

Be Safe

- MICHAEL BERGIN | Mountain Operations

Do Right

- LARRY SCHMIDA | Ski Tech
- JIM COVINGTON | Dispatch
- PAT TIERNEY | Ski Tech

Have Fun

- REBECCA REINECK | Product Sales



WASTE SORTING & DIVERSION

Looking for trash cans in Ski Hill Grill? This season employees are sorting and separating waste to improve our recycling and composting efforts. Commitment to Zero's 2020 goal is to achieve 50% waste diversion. Last season we increased our enterprise-wide waste diversion from 37% to 44%! To achieve 50% this year we need everyone to pitch in to improve sorting, increase diversion, and elevate the guest experience. Senior Leadership Team (SLT) members will be working a Waste Sorting Shift in Ski Hill Grill during the busiest times in our restaurant to make an impact.

UPCOMING EVENTS

Epic Begins With You
1/5 6p-8p Ski School

[Epic Promise Blood Drive](#)
1/5 4p Ski Hill Grill

Celebrating Epic Event
1/8 5p Ore Creek

Be Safe | Do Good | Do Right | Have Fun | Serve Others | Drive Value

Share this email:



Manage your preferences | Opt out using TrueRemove™

Got this as a forward? Sign up to receive our future emails.

View this email [online](#).

4141 Bauer Rd.
Brighton, MI | 48116 US

This email was sent to .

To continue receiving our emails, add us to your address book.

